

November 15, 1999

OBSERVATION REPORT #3

KPMG observed misleading and missing references, misplaced documentation and unclear commands in the BA North Order Business Rules v 1.7.

Issue #3.1

- In the BA North Order Business Rules v 1.7 on page 2-144 there is documentation for a SEM. In the notes and conditions for ERR, it says to refer to the Pre-Order error messages. The document found on the TIS website is called "Pre-Order, Order and Trouble Administration Error Messages".
- There is no mapping for any of these data elements and no reference to the SEM transaction in the Bell Atlantic North Order v 1.7 EDI Guide.

Assessment

- The reference to the "Pre-Order error messages" might be misleading.
- More importantly, without an EDI map for the SEM transaction, CLECs will not be able to read the SEM.

Issue #3.2

There is documentation about a Multi line text for an Address Validation Direct TN Selection Response (ADA) transaction in the BA North Order Business Rules v 1.7 on page 2-92. This documentation appears to be a misplaced page from BA Pre-Order Business Rules v 2.5.1.

Assessment

Although included in the BA North Order Business Rules, this documentation appears to be a BA Pre-Order response form segment.

Issue #3.3

On the LSNP form, the conditions for the SVGTYP and the CFA fields are dependent on each other. The SVGTYP field (p. 2-66) is required when the CFA field is populated and the LNA field equals "V." The CFA field is required when the LNA field is "C" or "V" and the SVGTYP field is "M." The SVGTYP field may not be populated unless the CFA field (p. 2-67) is populated. Similarly, the CFA field may not be populated unless the SVGTYP field is populated (specifically with "M").

Assessment

The interdependency of SVGTYP and CFA makes it confusing to write an order.